



e-Power Video Tutorials presents:



e-Tips Newsletter

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In this Issue

Keith Vincent - p. 1

**Eclipse Users Convention:
20 Years Plus**

Wil Wilcox - p. 2

**LiveNote Update Supports
Bridge Refresh Protocol**



Webinar Dates

June 6: Michael Starkman

“Eclipse Form Fields:
The Fill-in-the-Blanks Process”

June 13: Keith Vincent

“Eclipse Auto-Indexing 101”

Info and signup at EclipseWebinars.com.

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Keith Vincent

SearchMaster 11 at 20th Eclipse Users Convention

Eclipse Software Professionals (ESP) is the name of the Eclipse users group, and its April 2012 convention was the 20th and one of the most successful. National and state court reporting conventions are great, but the Eclipse users convention is my favorite professional gathering. I always learn a lot from being around several hundred Eclipse users, and their enthusiasm is good for the soul.

At my first Eclipse users convention in 1994, I met folks like Tom Richardson, Bill Olenky, Lynda Batchelor, Brenda and Tim Hollister. Lynda, Brenda & Tim have been the backbone of ESP for all these years; and I certainly don't want to forget Jan Fuller, Jim Barker, Marybeth Everhart, and Mike Starkman, who have all made great contributions to the group. The folks at Advantage Software have also been supportive, and none more so than Eclipse developer Jeremy Thorne, who was recently honored for teaching the advanced class for 20 years in a row.

This year it was my pleasure to teach the intermediate group, but I also got a chance to take a couple of classes that I found really helpful. Foremost was the **SearchMaster 11 update**, presented by Jim Barker and Lynda Batchelor Barker. Jim never stops improving SearchMaster, which zeroes in on **millions of names and terms in seconds, even when you only know a few letters of the spelling.** It includes listings for over 2 million doctors and dentists and attorneys.

SearchMaster 11's new indexing features are what most impressed me. Longtime users know that you can point SearchMaster to a folder of your ASCII files to find terms that you've already researched in your past work, but now you can do so much more, such as create an **occurrence index that highlights names and unusual terms.** To help me prepare for an upcoming assignment, my firm usually sends

(continued on page 3)

LiveNote Update Supports Bridge Refresh Protocol



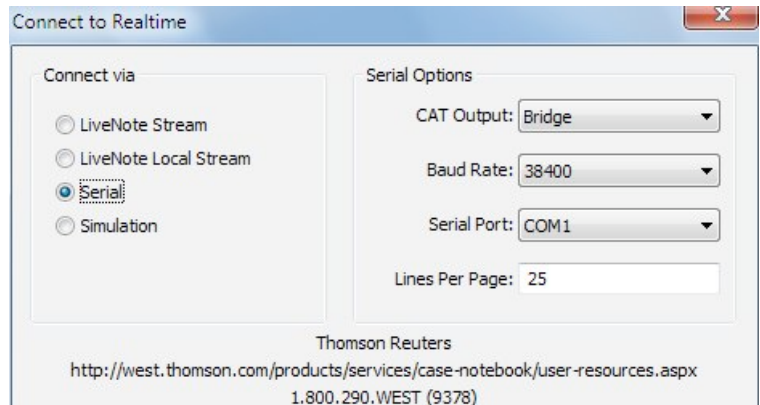
This month's news for Keith Vincent and me is Westlaw Case Notebook 3. It's the latest version of what people call "LiveNote", and it supports the Bridge Refresh Protocol.

From what I can tell, **"Bridge" is the new default CAT output for Westlaw Case Notebook 3.** (Don't forget to use the baud rate of 38400!) Any CAT software that has implemented the Bridge realtime protocol can send commands to refresh the text and show editing changes made anywhere in the reporter's document.

This really is big news, and a long time coming. It was in **1998** that the folks at Eclipse developed what became known as the Bridge realtime refresh protocol. They made it freely available to other vendors, including LiveNote, and they even published it on the Advantage Software website. However, it's not a trivial task to implement this protocol.

In addition to Eclipse, **the CAT companies that are implementing the Bridge protocol are StenoCAT, Cheetah, Stenovations, and AristoCAT. On the receiving end, there's now Westlaw Case Notebook 3 ("LiveNote") and also Transcend.** Given LiveNote's presence in the legal profession, the incorporation of the Bridge refresh protocol in Case Notebook 3 makes it possible for realtime documents to now look a whole lot better.

Of course, the Bridge program, as opposed to the Bridge refresh protocol, is still a free



program that's easy to use and offers an excellent display for realtime transcription. It's also available on inexpensive flash drives from Advantage Software, and these are great for use by attorneys who show up without the ability to install a realtime program. What Bridge does not offer is the power and widespread use that has always been LiveNote's great strength.

With Westlaw Case Notebook 3, thousands of legal professionals will now have a program that offers them a great variety of analytical tools, streaming capabilities, and now realtime display that is no longer mere rough draft.

As reporters, Keith and I hope that the LiveNote example will encourage all CAT companies and vendors of viewing software to implement the Bridge Refresh Protocol so that those who have worked so hard to develop their realtime transcription skills can have their work seen at its very best.

June 6 & 13 Webinars: Eclipse Form Fields & Automatic Indexing 101

Got your calendar ready? **The next Eclipse Webinars will be on June 6 (Michael Starkman) and June 13 (Keith Vincent).**

Two of the most efficient features within Eclipse are the Fill-in-the-Blanks process and Automatic Indexing. For these great features, a one-size-fits-all approach just will not do. Individual formats vary. That's why we're offering a two-speaker, two-part suite devoted to these topics.

On June 6th, Michael will show you how to set up and use the Fill-in-the-Blanks process, including new features added in Version 5 of Total Eclipse. On June 13th, Keith will build on that foundation to help you set up and use Automatic Indexing.

Visit EclipseWebinars.com for info and signup. You can earn a total of .4 NCRA CEU by participating in this two-part suite of classes.

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SearchMaster 11 at ESP 20 (cont. from pg 1)

me an e-Transcript from an old job. That offers a word index, but it takes a long time to find just a few names and terms.

SearchMaster 11's Occurrence Index is what I now intend to use to prepare for a job. **For an arbitration, I get sent a bunch of PDF files that contain witness statements and pleadings. I'll open a PDF file, use the Adobe Reader's option to "Save as... Text". That will give me an ASCII file and SearchMaster can whip through that text to rank the names and terms in order of how frequently they occur.**

The Occurrence Index skips really common words and is a tremendous help in preparing for

realtime jobs because you can create job dictionaries (no matter what CAT software you use) that focus on what's most likely to come up.

I've mentioned **only one of seven ASCII-based indexes that SearchMaster offers**. The Career Index is really slick. Jim showed how his wife Lynda has a folder of several thousand ASCII files from at least 15 years of reporting. In just seconds, she can find a name or term that she's researched for a previous transcript. Extremely impressive.

If you'd like to see SearchMaster 11 in action, check out the overview video at this address: www.SearchMaster.tv.

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